**SUMMARY**

* Certified Scrum Master and certified Agile Project Manager with 16 years of IT experience
* Extensively experienced in Program Management, Technical Project Management, Product Management and Delivery Management
* Well experienced in project management activities
  + Project Planning
  + Resource Management
  + Delivery Management
  + Escalation Handling
  + Stakeholder Management
  + Risk Analysis and Mitigation Planning
  + Team Competency Improvement
  + Continuous Integration Activities
  + Agile Transformations
* Extensively experienced in Agile projects
* Individually capable and responsible for planning, envisioning, designing, prototyping and delivering solutions to support transformations.
* Well versed with SDLC and implemented multiple projects end to end with Agile SCRUM, other methodologies and implemented with Test Driven Development (TDD)
* Excellent skills and experience in writing and reviewing Project/Product documentation (both technical like Architecture and design documents, coding standards, Deployment executions scripts and plans etc., and non-Technical Documentation like Project Plans, Test Plans, Use Cases, Acceptance criteria, Release Notes etc
* Requirements gathering, Analysis and use case creation for business, functional and technical requirements.
* Has extensive experience in offshore-onsite coordination, stake holder coordination and Resource Management to maximum utilization.
* Good experience in leading group of projects, mentoring and leading large number of developers irrespective of their physical location.
* Managed projects in fast paced IT environment working with complex team structures and aggressive deadlines
* Extensive experience in preparing and running presentations using various Microsoft tools like power point Word and other presentations tools
* Managed end to end solutions using Java and other technologies., managed multiple Migrations and Upgrades in high availability, scalability and distributed environments
* Good experience working with both models Waterfall and Agile Methodology (Scrum)
* Extensively worked on Core Java, JavaScript, JDBC, HTML
* Good experience on SQL
* Participated in preparing requirement documents, HDD & LDD
* Good experience in Configuration Management, deployment and delivering the packages
* Development experience in UNIX, Linux and Windows environment
* Strong leadership, team management and global delivery experience, delivering high quality services to global clients
* Exposure to AWS, Azure Cloud
* Good exposure to JIRA, HP ALM Tools
* Worked in different geographies (Sweden, Hungary, Ireland, Japan & USA)
* Good team player, continuous learner, self motivated and dependable

**CERTIFICATIONS**

* Certified Scrum Professional (CSP)
* Certified Scrum Master (CSM)
* Cloudera Certified Hadoop Administrator (CCA-500)
* HDP Certified Administrator (HDPCA: <http://bcert.me/sozbhgku>)
* Oracle Certified Java Developer (OCJP)

**TECHNICAL SKILLSET**

**Hadoop Ecosystems**: HDFS, MapReduce, HBase, Pig, Hive, Sqoop, Flume, Oozie, Zookeeper, Scala, YARN, Impala, Kafka

**Hadoop Frameworks**: Cloudera, Hortonworks

**Databases**: Oracle, MySql, Hbase

**Java Technologies**: Core Java, JavaScript, Servlets, JSP, Java Beans, JDBC

**Cloud**: AWS, Azure

**Languages**: C, C++, Java

**Scripting Languages**: Shell Scripting, Perl, Java Script

**Source code control**: Clearcase, CVS & Github

**IDE**: Eclipse

**Application Servers**: Weblogic, Tomcat

**Operating Systems**: UNIX, Red Hat Linux, Ubuntu Linux, Windows XP/Vista/7/8

**Tools**: JIRA, Sablime, Ericsson Proprietary tools

**KEY ACIEVEMENTS**

* “Best Process Owner” award during customer town-hall meet, from McDonald
* “Best Project Delivery Manager Award” from Ericsson
* "Long service" award from Ericsson Customer
* Received many “Best Role Model” awards from TCS in achieving best CSI
* Many “Role Model” awards from TCS
* “Best Innovative” award from Lucent customer

**EDUCATION**

* Master of Computer Applications (MCA) from Osmania University with Distinction - 2001

**PROJECTS EXPERIENCE**

**Client: McDonald's, Oak Brook, IL (HCL America) Feb 2017 - Present**

**Project: Foundation Services (GLS, ConfigServices)**

**Technologies:** Mulesoft, Cloudhub, Java, Springboot, SOAPUI, Jenkins, GitHub, Webhooks, Terraform, Kibana, AWS S3, Elastic Search, Jira, Confluence

**Role: Agile Project Manager (Scrum of Scrums)**

**Responsibilities:**

* Managed teams across different time zone
* Coached the teams in Agile Methodology following the Scrum framework
* Responsible for the Core metrics of the project
* Responsible for preparing project cost/resource estimates, delivery schedules, and coordinating implementation
* Speculated the Vision and the road map for the project with the Chief Product owner and Product owners
* Responsible for Release planning and Iterative planning's for the project
* Resolved cross functional dependencies and impediments for the teams
* Involved in getting consensus for story estimation in the Scrum team
* Worked closely and assisted Scrum masters in conducting all the Scrum ceremonies right from the sprint pre-planning to sprint retro
* Worked closely with the Source System Analysts and Data Architects in identifying the attributes and Data Design to convert the Business Requirements into Technical Requirements
* Responsible for Stakeholder management
* Responsible for the sprint deployments that was recurring every 3 weeks
* Active participation in Product Backlog grooming session
* Responsible to eliminate impediments and facilitate the team optimum performance
* Responsible for escalation handling
* Lead Kanban during production period
* Handled Jira boards
* Taken responsibilities of Scrum Master whenever needed
* Responsible for continuous competency improvement
* Responsible for implementing CICD (Continuous Integration and Continuous Deployment)
* Responsible for Test Automation implementation

**Client: PwC , USA & India (TCS) July 2014 – Feb 017**

**Project: DAAPS (Digital Analytics and App support)**

**Technologies: Hive, Sqoop, Java, C#, Unix & SQL Server**

**Role: Agile Project Manager**

**Responsibilities:**

* Managed projects in fast paced IT environment working with complex team structures and aggressive deadlines.
* Provide guidance to customers on User Acceptance Test, conduct product demonstrations and support team for a successful transition of project post production.
* Review product deliverables for accuracy, and notify client and management of any risks, problems, and recommended solutions.
* Drive product road-map and feature prioritization based on the client strategy and vision.
* Liaison with technology teams to coordinate agile delivery between teams, change requests, resourcing needs, and maintain budgets. Prioritize and juggle projects as necessary.
* Drive development, QA, and UX/UI teams spread across multiple locations (USA and India). Indirectly managed 48 member team.
* Consistently meet client expectations utilizing project management best practices and processes with high degree of integrity.
* Organize and facilitate daily stand-ups, review sessions, retrospectives, sprint, project planning, demos, risk management, mitigation plans, kick-offs, client reviews, and other Scrum-related sessions.
* Review the project scope, Statement of Work (SOW), and contract terms.
* Promote and maintain a positive working relationship with client directors, managers, and technology team to identify and close new and expanded business opportunities.
* Regularly evaluate project progress against project plan, report progress and motivate team members to stay on schedule.
* Develop detailed project schedule, estimations, forecasting reports. resource plan, and project status reports, managed task assignments to project resources
* Ensuring defect free ticket resolution & project delivery with 100% compliance
* Technical guidance and assistance to the technical /Project teams
* Provide assistance in technology and business road maps.
* Stake holder management, Escalation Management, RFC management and Change Management
* Experienced in HP ALM for defect tracking

**Client: British Telecom, UK, Japan, India (TCS) Jan 2010 – June 2014**

**Project: NetSim (Network Simulator) – lON**

**Technologies:** Hadoop (MAPR), HDFS, Spark, YARN, Map Reduce, Hive, Teradata SQL, PL/SQL, Pig, ETL (Informatica), Kafka, Sqoop, Oozie, HBase, DB2, Java, Python, UNIX Shell Scripting, Teradata, Amazon Web Services, GitHub, Oracle, Maven

**Role: Delivery Manager**

**Responsibilities:**

* Requirement review meetings
* Visiting client places for new feature discussions
* Responsible for Stakeholder discussions when needed
* Planning and scheduling the requirements
* Participating in Stakeholder meetings and pushing the priorities depends on capacity
* Escalation handling
* RCA Handling
* Team Management
* Daily status tracking and updating to customer
* F2F meeting with Customer with current status and improvement plans
* Responsible to eliminate impediments and facilitate the team optimum performance
* Removing obstacles that affect the team
* Ensuring project delivery with 100% compliance
* Driving Continuous Integration implementation
* Driving improvements suggested by team and client
* Visiting Client place for regular OSG meetings
* Coordination with multi-geo located team
* Managed 32 member team

**Client: Ericsson, Sweden, Hungary, Ireland & India (TCS) Oct 2005 – Dec 2009**

**Project: Cellular Network Administrator (CNA) ,**

**Technologies:** Java, C++, JavaScript, XML, XSLT, SQL, PL/SQL, JUnit, Log4j, Windows XP, Red Hat LINUX,

Clearcase, JIRA

**Role: Java Technical Lead, Onsite Coordinator, Scrum Master**

**Responsibilities:**

**Java Technical Lead**

* Participating in Requirement review meetings
* Creating HDD, LDD documents
* Development and delivery activities
* Code review activities
* Document review activities
* Responsible for Team competency

**Onsite Co-ordinator**

* Coordinating activities between Client and Offshore team
* Delivery activities
* Document version control activities from Onsite
* Running test activities on customer servers
* Participating in customer issue discussions
* Developer activities

**Scrum Master**

* Tech Lead activities
* Agile coach activities
* Sprint delivery activities
* Attending product backlog grooming sessions
* Conducting Sprint planning meetings
* Creating tasks in JIRA tool
* Conducting daily stand up meetings
* Responsible to eliminate impediments and facilitate the team optimum performance
* Conducting Sprint demo to PO and Customer
* Conducting Retrospective meetings
* Helping the team from interruptions during sprint
* Removing obstacles that affect the team
* Burn down chart discussions with Customer when required

**Client: Lucent Technologies, USA (Datacore Technologies) July 2004 - Sept 2005**

**Project: NMS (Network Management Systems), Offshore**

**Technologies: Java, Unix, Tuxedo, Sablime, Clearcase, JavaScript, JUnit & Sybase**

**Role: Technical Lead**

**Responsibilities:**

* Reviewed the functional, design, source code and test specifications
* Involved in developing the complete front end development using Java Swing
* Author for Functional, Design and Test Specifications.
* Implemented the presentation layer with HTML, XHTML and JavaScript
* Used JDBC for database access
* Written and executed the Test Scripts using JUNIT
* Participated in System Testing activities
* Prepared the Installation, Customer guide and Configuration document which were delivered to the customer along with the product
* Participated in Code Review activities
* Participated in Bug fixing activities

**Client: Broadcom, USA (Deccanet Designs) Feb 2002 – June 2004**

**Project: MST (MUI System Testing), Offshore**

**Technologies:** Java, JavaScript, HTML, CSS, JDK, JDBC, Oracle, XML, XSL, Solaris and UML

**Role: Developer**

**Responsibilities:**

* Participated as a observer in Requirement discussions
* Developing JUnit Test cases
* Testing on Simulator
* Participation in Test Case and Test Spec documentation
* Manual testing of NEC Handsets

**REFERENCES**

* Available upon need